WORKSHOP OUTLINE

- What is diversity?
- Assess diversity within an organisation
- Identify personal diversity
- Compare important days/festivals/occasions
- Define the word assumption
- Consider the dangers of making assumptions
- Recognise what is different about you
- Analyse the difference in intercultural communication
- Develop Intercultural teams
- Understand team norms and guidelines
- Recognise stereotypes
- Acknowledge your own stereotypical behaviour



OBJECTIVE

By the end of this course you will have developed your own definition of diversity and will have clearly identified and understood the different ways in which we are all diverse. You will understand and recognise the affect making assumptions and stereotyping can have on our lives and will round off the course with comparing intercultural communication and discussing how we can use this information to create successful teams.

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